

River Music School London's Online Lessons Policy

Our policy on online lessons is to ensure that lessons are taught at a high quality, that students and tutors are safeguarded and are aware of their responsibilities.

The location in which both the student and tutor occupy during the online lesson should be in an appropriate room, and within the vicinity of a parent/carer.

The backgrounds in both students' and tutors' camera should be neutral and age-appropriate (for example, there shouldn't be offensive posters or a TV switched on).

Personal items should not be present in the camera's view (eg. laundry or anything distracting).

All parties should be dressed appropriately, wearing clothing that would typically be worn in public.

Students should follow the tutor's instructions as they would in person, or in a classroom environment.

Students should notify the tutor before leaving the camera view (eg. for a comfort break).

No other devices must be in use, unless the tutor specifies so (such as for recording a voicenote).

Any open browsers that are not relevant to the lesson should be closed to reduce the risk of inappropriate content being shown.

Lessons are not recorded without everyone's consent.

Parents/carers should be in the vicinity of the lesson to help with any technical or practical issues, or to help if there is another issue.

Any issue should be immediately reported to the Director of River Music School London.

The platform on which lessons are conducted would be organised by the tutor.

Screen sharing is permitted if there is material relevant to the lesson which needs to be shared.

Students and tutors are instructed not to take images, screenshots or video recordings of online lessons unless all parties consent (for students under 18 years of age, a parent/carer must consent), to document relevant educational material.

The platform in which lessons take place will be a private link including a password that will not be shared with anyone else other than the student and the tutor.